

# What Dentists Won't Tell You About Implant Warranties

---

*A 2-minute read before you spend \$20,000+ on a smile*

5D Smiles · Dr. Henry Qiu, DDS · Downey, California

2026

## The bottom line

---

**Most implant warranties cover the part that's easy to fix — the crown.**

**None of the big chains cover the part that actually depends on the surgeon — the bone.**

That's why this page exists.

# At a glance: what 5 implant chains actually cover

If this fails...	ClearChoice	Aspen Dental	Nuvia	Heartland	
<b>Crown / zirconia cracks</b>	✓ Lifetime*	✓ 5–10 yrs	✓ 5 yrs	None published	✓ 10 yrs
<b>Bone fails to accept implant</b>	✗ After Yr 5	✗	✗ Smokers refused	None	✓ 10 yrs
<b>Gum/bone infection around implant</b>	✗ Excluded	✗ Excluded	✗	None	✓ 10 yrs
<b>Surgery to redo failed implant</b>	✗ After Yr 5	✗ You pay	✗ \$500–\$1,500	None	✓ Covered
<b>You can see another dentist for cleanings</b>	✗ Voids warranty	✗ Voids if non-Aspen	✗ Voids	n/a	✓ No restriction

\* Conditions apply. *Owned together: ClearChoice and Aspen Dental are the same parent company (Aspen Dental Management).*

**Translation:** The chains warranty what's already covered by the manufacturer (the crown). They walk away when the part that depends on surgical skill — the bone — fails. We don't.

# ClearChoice

---

~95 locations · Owned by Aspen Dental Management

## What they say

*“Industry-leading Lifetime Warranty for Zirconia Arches”*

## What they actually cover

The Lifetime Warranty applies to **“cracks or breaks in the zirconia arch only** and not complications with implant integration or ordinary wear and tear.”

A separate “5-Year Pledge” covers the surgical implant, but **only for 5 years**. After that, “the surgery, subsequent fabrication of a new prosthesis, and new implants that may be required are **not covered.**”

## What you pay if your implant fails after Year 5

**\$10,000+**. This is documented across multiple BBB complaints.

## A real patient

*“I was told ‘Lifetime Guarantee’ would never need to see a dentist again. Then my implant failed and they quoted me \$10,000.” — Better Business Bureau complaint record*

# Aspen Dental

---

~1,100 locations · Same parent as ClearChoice

## What they say

*“Fixed full implants have a warranty guaranteed for 25 years.”*

## What they actually cover

Per Aspen’s own page, the 25-year coverage on the titanium implant is “**limited**” and delivered “**via manufacturer warranty**” — meaning it’s a pass-through of the implant maker’s standard fixture warranty. **A part worth a few hundred dollars.**

## What’s NOT covered

- Surgical labor to redo the case
- Bone or gum changes around the implant
- Any work done by a non-Aspen professional (voids warranty)

## Real-world receipt

2023: Aspen Dental settled a **\$3.5 million Massachusetts Attorney General lawsuit** for bait-and-switch advertising practices. (*PBS Frontline*)

## A real patient

*Average rating across 5,400+ reviews on PissedConsumer: **1.6 / 5.***

# Nuvia Dental Implant Centers

---

*~7 centers · Independent · “Permanent Teeth in 24 Hours”*

## What they say

“**5-year warranty** on full-arch zirconia restorations” + a self-reported “**99.1% success rate.**”

## The fine print they don't put on the website

- The full warranty document is **inside the patient contract**, not published online.
- **Smokers are explicitly refused** warranty coverage.
- If your zirconia breaks from chewing? You pay **\$500–\$1,500** per incident.
- The “99.1% success rate” is **self-reported on their internal dashboard** — peer-reviewed industry survival is 93.3–98%.

## A real receipt

**201 BBB complaints in 3 years** for refund delays, 24-hour-fit failures, and unexpected re-surgery charges.

# Heartland Dental

---

*~1,900 affiliated offices · The largest US dental support organization · Owned by KKR*

## What they say

Nothing about warranties on their corporate site.

## What's actually published

**No system-wide implant warranty exists.** The /terms-and-conditions/ page explicitly disclaims implied warranties for the website itself. Each individual office sets its own warranty terms — most don't publish any.

## Translation

Across the largest dental network in the country, **millions of patients have no written warranty to point to.** Whatever the local dentist promised verbally is what you have.

# G4 by Golpa

---

*3 owned centers (Dallas, Las Vegas, Tysons VA) · High-end full-arch specialist*

## What they say

Titanium implant “**manufacture warrantied for Life.**”

## The fine print

- Surgical labor to redo is covered **only in Year 1**.
- After Year 1: **\$1,500 per implant** out of your pocket.
- **Mandatory \$500/year maintenance visits** required to keep warranty active. Miss one — warranty voids.
- Any nicotine use, uncontrolled diabetes, autoimmune disease, or osteoporosis voids the warranty.
- Replacement bridges: **\$4,000–\$8,000** depending on material tier.

# 5D Smiles

---

*Independent practice · Dr. Henry Qiu, DDS (UCLA-trained) · Downey, California*

## What we cover for 10 years

✓ Bone fails to integrate (osseointegration failure) ✓ Bone or gum infection around the implant (peri-implantitis) ✓ Crown durability

## What we pay if a covered implant fails biologically

**Surgery. Parts. Lab work. All of it. On us.** No “manufacturer pass-through,” no Year-1-only coverage, no \$1,500-per-implant kicker.

## Honest about exclusions

Like every implant warranty in the country, we exclude **active smokers** and **uncontrolled diabetics** — populations with 20–37% peer-reviewed failure rates that no warranty model can absorb. We tell you that **at the consult**, not after a denied claim.

## How we can promise this

The **Vampire Implants™ Protocol** (UV-activated titanium + your own platelet-rich plasma) is designed so the bone-implant bond is engineered, not hoped for. The warranty exists because the biology was set up to succeed.

# 5 questions to ask any implant dentist before you sign

---

1. **Is the warranty in writing? Can I read it before I commit?**
2. **Does it cover the implant integrating with bone — or just the visible crown?**
3. **If the implant fails, will I have to pay for the surgery to redo it?**
4. **Does it void if I see my regular dentist for a cleaning?**
5. **What happens if my health changes mid-warranty?** (Smoking status, diabetes diagnosis, weight change.)

If the dentist hesitates on any of these — that's your answer.

# How to choose

---

- **If you're a smoker or uncontrolled diabetic:** ask EVERY provider, including us, about exclusions. They all carve you out. Know this before you sign.
  - **If you want coverage for the implant fixture itself failing:** Eliminate Heartland and Pacific Dental Services (no published warranty). Limit Aspen and ClearChoice to within their short Pledge windows.
  - **If you're not willing to lock all your care to one chain:** Eliminate ClearChoice, Aspen, Nuvia, G4 — all void if you see another dentist.
  - **If you want surgical labor included when the redo happens:** Only practices that warranty the *biology* (not just the *part*) cover this. That's a short list.
-

# Sources

---

Captured 2026-05-24 from each provider's publicly available pages. Every quote in this guide is verbatim from a competitor's own page or an accredited third party.

- **ClearChoice Lifetime Warranty:** [clearchoice.com/dental-implant-financing-and-costs/lifetime-warranty](https://clearchoice.com/dental-implant-financing-and-costs/lifetime-warranty)
- **Aspen Dental implant warranty:** [aspental.com/dental-implants/dental-implant-warranties](https://aspental.com/dental-implants/dental-implant-warranties)
- **Aspen MA AG settlement:** [pbs.org/wgbh/frontline](https://pbs.org/wgbh/frontline)
- **Aspen + ClearChoice common parent:** [BusinessWire 2020-12-30](https://www.businesswire.com/news/2020/12/30/aspen-clearchoice-common-parent)
- **ClearChoice BBB profile:** [bbb.org/us/sc/fort-mill/clearchoice-dental-implant-center](https://bbb.org/us/sc/fort-mill/clearchoice-dental-implant-center)
- **ClearChoice PissedConsumer:** [clear-choice.pissedconsumer.com](https://clear-choice.pissedconsumer.com)
- **Aspen Dental PissedConsumer:** [aspen-dental.pissedconsumer.com](https://aspen-dental.pissedconsumer.com)
- **G4 by Golpa FAQ:** [g4dentalimplants.com/faqs/](https://g4dentalimplants.com/faqs/)
- **Peer-reviewed implant failure rates:** [Springer Nature, International Journal of Implant Dentistry](https://www.nature.com/articles/s41598-020-78888-8)

---

*Published 2026 by 5D Smiles Dental Implant Center, 8500 Florence Ave Ste 100, Downey CA 90240 · (562) 923-4538. May be reproduced in full with attribution. Verbatim quotations from competitors are protected as fair use under 17 U.S.C. § 107 for purposes of comment, criticism, and reporting on the implant warranty marketplace. The patient should verify all warranty terms with their chosen provider before signing any treatment contract.*